

You're in safe hands

Life changes. Be prepared. Be protected.

Claims statistics – January 2020 to December 2022

Our claims payment record

When considering a provider for your life and critical illness insurance, it is important to check their claims payment record. We have created this easy to understand leaflet, so you can check our track record of providing customers with financial support at the times they have needed it most.

53

Average age for terminal illness claims

53

Average age for life cover claims

47

Average age for critical illness claims

54

Average age for total permanent disability claims

Protection claims paid January 2020 to December 2022

97%

of eligible life and terminal illness claims paid

91%

of critical illness and total permanent disability claims paid

Note: The sole reason for non-payment of claims during the period was due to non-disclosure of material facts at the application stage.

Average claims paid January 2020 to December 2022

USD 331,797

Life and terminal illness claims paid

USD 243,336

Critical illness and total permanent disability claims paid



Claims paid by gender

Critical illness and total permanent disability claims

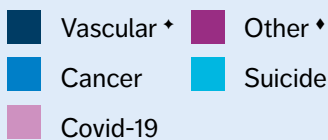
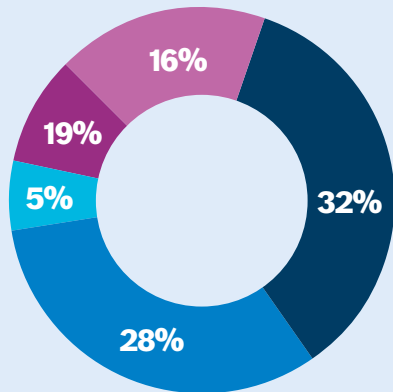


Life and terminal illness claims



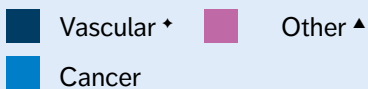
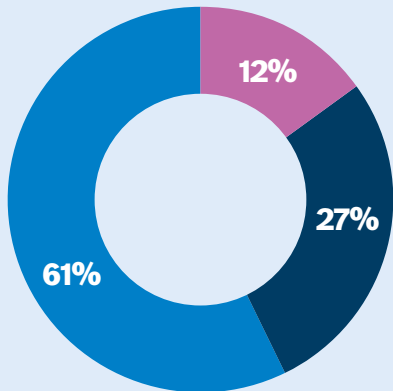
Cause of...

...death or terminal illness



Cause of...

...critical illness and total permanent disability claims



- † Cardiac and Stroke.
- ‡ Including organ failure, accidents and sepsis.
- ▲ Including motor neurone disease, multiple sclerosis impairment of daily activities, chronic organic brain disease, renal failure and third degree burns.

Don't wait until it's too late

Nobody knows if or when they will fall seriously ill, or be involved in an accident or die.

What you can do is ensure that you have adequate protection in place to support yourself and your loved ones against financial uncertainty, and the potential financial burdens associated with the illness, injury or death of a family bread winner.

Whether you are thinking about financial protection or already have cover in place, applying for life insurance is a decision that could play a vital role in your future and that of your family.

Youngest life cover claim **39**

Oldest life cover claim **68**

Youngest critical illness claim **31**

Oldest critical illness claim **60**

Youngest terminal illness claim **36**

Oldest terminal illness claim **72**



To understand more about how life insurance or critical insurance protection from Friends Provident International can safeguard you speak with your financial adviser or contact us using the details below.

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